#### KNOWLEDGE REPRESENTATION

## The Knowledge Principle

• Ed Feigenbaum:

"... power exhibited ... is primarily a consequence of the specialist knowledge employed by the agent and only very secondarily related to ... the power of the [computer]" "Our agents must be knowledge rich, even if they are methods poor."

Introduction

- When we use heuristics to help solve search problems, we are applying knowledge about the problem domain to help focus search.
- This knowledge is *implicit*.
- The history of AI suggests that it is helpful to make this implicit knowledge *explicit*, that is make it clear what the knowledge is.
- It seems that doing this makes it easier to solve problems.
- Doing this is the subject of *knowledge representation*?

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# The Role of Knowledge

- Knowledge about a domain allows problem solving to be *focussed* not necessary to exhaustively search.
- Explicit representations of knowledge allow a *domain expert* to understand the knowledge a system has, add to it, edit it, and so on.

Knowledge engineering.

• Comparatively *simple* algorithms can be used to *reason* with the knowledge and derive *new* knowledge.

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#### Knowledge Representation

- Question: How do we *represent* knowledge in a form amenable to computer manipulation?
- Desirable features of KR scheme:
  - representational adequacy;
  - inferential adequacy;
  - inferential efficiency;
  - well-defined syntax & semantics;
  - naturalness.

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### **Inferential Adequacy**

- KR scheme must allow us to make new *inferences* from old knowledge.
- It must make inferences that are:
  - sound the new knowledge actually does follow from the old knowledge;
  - complete it should make all the right inferences.
- Soundness usually easy; completeness very hard!

### Representational Adequacy

- A KR scheme must be able to actually represent the knowledge appropriate to our problem.
- Some KR schemes are better at some sorts of knowledge than others.
- There is no one ideal KR scheme!

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• Example. Given knowledge...

Michael is a man.

All men are mortal.

the inference

Simon is mortal.

is not sound, whereas

Michael is mortal.

is sound.

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# **Inferential Efficiency**

- A KR scheme should be *tractable* make inferences in reasonable (polynomial) time.
- Unfortunately, *any* KR scheme with interesting *expressive power* is not going to be efficient.
- Often, the more *general* a KR scheme is, the *less efficient* it is.
- Use KR schemes tailored to problem domain less general, but more efficient.
- (Any KR scheme with expressive power = first-order logic is *undecidable*.)

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#### Naturalness

- Ideally, KR scheme should closely correspond to our way of thinking, reading, and writing.
- Allow knowledge engineer to read & check knowledge base.
- Again, more general a KR scheme is, less likely it is to be readable & understandable.

### Syntax and Semantics

- It should be possible to tell:
  - whether any construction is "grammatically correct".
  - how to read any particular construction no ambiguity.

Thus KR scheme should have well defined syntax.

- It should be possible to precisely determine, for any given construction, exactly what its meaning is.
- Thus KR scheme should have well defined semantics.
- *Syntax is easy; semantics is hard!*

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# **Rules**

- Knowledge is specified as a collection of *production rules*.
- Each rule has the form

 $condition \longrightarrow action$ 

which may be read if *condition* then *action*.

- The *condition* (antecedent) is a *pattern*.
- The *action* (consequent) is an operation to be performed if rule *fires*.

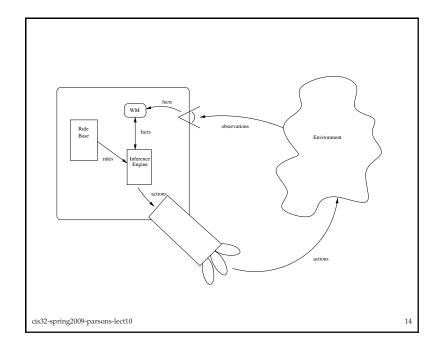
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- A rule-based (production) system has a working memory of facts against which condition is matched.
- Action is often a *fact* to be added to working memory.
- Rule fires if match is successful; Mechanism that fires rules is inference engine.
- The production system fits into our notion of agent as follows.

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- Example rule base:
  - R3: IF animal has feathers THEN animal is a bird
- R4: IF animal is a bird THEN animal can fly
- R5: IF animal can fly THEN animal is not scared of heights



## Relation to search

- Using rules can be thought of as just another form of search.
- Facts are states.
- Working memory is the agenda.
- Rules are the operations on states.
- This suggests that there are schemes for applying rules which are similar to breadth-first search etc.
- We will look at these next.

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#### • Another example:

R1: IF animal has hair
THEN animal is a mammal

R2: IF animal gives milk
THEN animal is mammal

R3: IF animal has feathers
THEN animal is a bird

R4: IF animal can fly
AND animal lays eggs
THEN animal is bird

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R9: IF animal is mammal
AND animal is carnivore
AND animal has tawny colour
AND animal has dark spots
THEN animal is cheetah

R10: IF animal is mammal
AND animal is carnivore
AND animal has tawny colour
AND animal has black stripes
THEN animal is tiger

R5: IF animal eats meat
THEN animal is carnivore

R6: IF animal has pointed teeth
AND animal has claws
THEN animal is carnivore

R7: IF animal is mammal
AND animal has hoofs
THEN animal is ungulate

R8: IF animal is mammal
AND animal chews cud
THEN animal is ungulate

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R11: IF animal is ungulate
AND animal has long legs
AND animal has dark spots
THEN animal is giraffe

R12: IF animal is ungulate
AND animal has black stripes
THEN animal is zebra

R14: IF animal is bird
AND animal does not fly
AND animal has long legs
AND animal has long neck
THEN animal is ostrich

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```
R14: IF animal is bird
AND animal does not fly
AND animal can swim
AND animal is black and white
THEN animal is penguin

R15: IF animal is bird
AND animal is good flyer
THEN animal is albatross
```

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```
var WM : set of facts
var goal : goal we are searching for
var RuleBase : set of rules
var firedFlag : BOOLEAN
repeat
  firedFlag = FALSE
 for each (c,a) in RuleBase do
   if fires(c,WM) then
      if a == goal then return success
      end-if
      add a to WM
      set firedFlag to TRUE
    end-if
  end-for
until firedFlag = FALSE
return failure
```

#### Forward Chaining

- Given a set of rules like these, there are essentially two ways we can use them to generate new knowledge:
  - forward chaining data driven;
  - backward chaining goal driven.
- In what follows...

let (c,a) be a rule.

let fires(c,WM) be true if condition c fires against working memory WM.

• Forward chaining algorithm is as follows.

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• Example. Suppose

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- Note that all rules which can fire do fire.
- Can be inefficient lead to spurious rules firing, unfocussed problem solving (cf. breadth-first search).
- Set of rules that can fire known as *conflict set*.
- Decision about which rule to fire *conflict resolution*.
- Number of strategies possible (cf. heuristic search):
  - most specific rule first (with most antecedents).
  - most recent first;
  - user specified priorities.

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# **Backward Chaining**

- Backward chaining means reasoning from *goals* back to *facts*.
- The idea is that this focusses the search.
- Thinking of the rules as building a tree connecting facts
  - In backward chaining, every path ends with the goal.
- $\bullet$  Since, in general, there are more initial facts that goals
  - More of the paths built will be solutions than in forward chaining (we hope :-).

 Another solution: meta-knowledge, (i.e., knowledge about knowledge) to guide search.

```
IF
  conflict set contains any rule (c,a) such that
  a = ``animal is mammal''
THEN
  fire (c,a)
```

- So meta-knowledge encodes knowledge about how to guide search for solution.
- Explicitly coded in the form of rules, as with "object level" knowledge.

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#### • Example. Suppose

```
WM = { animal has hair,
       animal eats meat,
       animal has tawny colour,
       animal has dark spots}
```

• and goal is

animal is cheetah

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## Key types of arc:

```
• x \xrightarrow{subset} y
```

"x is a kind of y" ( $\subset$ )

Example: penguin subset bird

•  $x \xrightarrow{member} y$ 

"*x* is a *y*"

Example: opus member penguin

•  $x \xrightarrow{R} y$ 

"x is R-related to y"

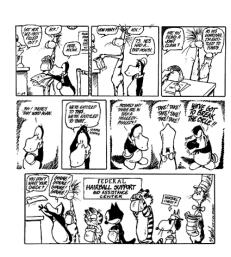
Example:  $bill \stackrel{friend}{\longrightarrow} opus$ 

• Inference is then by traversing arcs.

### Semantic Networks

- Taxonomic reasoning can be more efficient not in logic.
- Developed by Quillian in 1968, for *semantic memory*.
- Models the "associations" between ideas that people maintain.
- Semantic net is a *labelled graph*.
  - nodes in graph represent *objects*, *concepts*, or *situations*;
  - arcs in graph represent *relationships between objects*.

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- *Binary* relations are easy and natural to represent.
- Others kinds of relation are harder.
- Unary relations (properties). Example: "Opus is small".
- Three place relations.

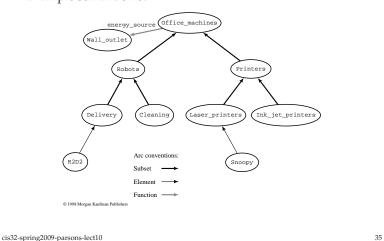
Example: "Opus brings tequila to the party."

• Some binary relations are problematic ... "Opus is larger than Bill."

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• Example semantic net:



• *Quantified* statements are very hard for semantic nets. Examples:

- "every dog has bitten a postman"
- "every dog has bitten every postman"
- Partitioned semantic nets can represent these.
- Of course, expressions like this are very easy to represent in first order logic.

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#### **Frames**

- Frames are a kind of structured knowledge representation mechanism.
- All information relevant to a particular concept is stored in *frame* which resembles C struct, PASCAL record, Java object...
- Each frame has a number of *slots*.
- Each slot may be *filled* by:
  - a value;
  - a pointer to another frame;
  - a procedure.
- Slots may have *default values* associated with them.
- Frames = OO!

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- Frames are typically used to represent the *properties* of objects, and the relationships between them.
- Frames may represent:
  - generic concepts (cf classes) or
  - specific items (cf objects).
- Most important kind of link between frames:

is-a

- Facilitates reasoning about object properties.
- Allows *default values* to be *inherited*.

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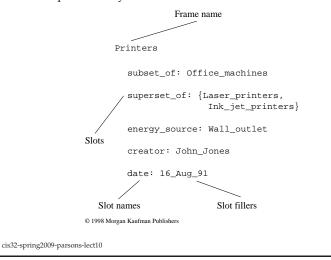
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- How to reason with frame systems?
- Easy to answer questions such as is *x* a *y*?

Simply follow the *is-a* links.

- Example: Is snoopy a laser printer?
- (Problem of *multiple inheritance* Nixon diamond.)
- Also useful for *default* reasoning. Simply *inherit* all default values that are not explicitly provided.
- Example: Does snoopy the printer have a wall outlet?

• Example frame system:



- *Scripts* are a variant of frames, for representing *stereotypical sequences of events*.
- A script is thus a frame with a set of prescribed slots, for example:
  - Some initial conditions;
  - Some final conditions;
  - Some state description;
  - Some actions: and
  - Some actors
- The structure of the script is heavily domain dependent.

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• Example:

SCRIPT

Name: RESTAURANT

Roles: Customer, Waiter, Cook, Cashier Entry condition: Customer is hungry Props: Food, table, money, menu, tip

Events:

1/ Customer enters restaurant

- 2/ Customer goes to table
- 3/ Waiter brings menu
- 4/ Customer orders food
- 5/ Waiter brings food
- 6/ Customer eats food

. .

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- Scripts developed by Roger Schank for *understanding stories*.
- Used to help understand language.
- Scripts provide *context* information without which sentences cannot be understood:
  - sentences are not unconstrained sequences of words;
  - stories are not unconstrained sequences of sentences.
- Schank developed SAM (Script Applier Mechanism) that could *fill in gaps* in stories.
- Also able to "explain" elements of stories, e.g., people get upset or angry when story deviates from script.

• • •

10/ Customer leaves restaurant

Main concept: 6

Results: Customer not hungry,

Customer has less money, Restaurant has more money,

Waiter gets tip

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#### Problems with Frames & Semantic Nets

- Both frames and semantic nets are essentially *arbitrary*.
- Both are useful for representing certain sorts of knowledge.
- But both are essentially *ad hoc* lack precise meaning, or *semantics*.
- Inference procedures poorly defined & justified.
- The *syntax* of KR scheme is *irrelevant*.
- *Logic* generalises these schemes... and that is both an advantage and a disadvantage.

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# Summary

- This lecture has introduced the idea of knowledge representation, and some of the requirements of a knowledge representation scheme.
- We also looked at several knowledge representation schemes:
  - production rules
  - semantic nets
  - frames
  - scripts
- Next lecture will look the role of logic in knowledge representation.

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