### LECTURE 11: AGENT COMMUNICATION

An Introduction to Multiagent Systems CIS 716.5, Spring 2005

# Agent Communication

- In this lecture, we cover *macro-aspects* of intelligent agent technology: those issues relating to the agent *society*, rather than the individual:
  - *communication* :

speech acts; KQML & KIF; FIPA ACL.

*– cooperation*:

what is cooperation; prisoner's dilemma; cooperative versus non-cooperative encounters; the contract net.

## Speech Acts

- Most treatments of communication in (multi-)agent systems borrow their inspiration from *speech act theory*.
- Speech act theories are *pragmatic* theories of language, i.e., theories of language *use*: they attempt to account for how language is used by people every day to achieve their goals and intentions.
- The origin of speech act theories are usually traced to Austin's 1962 book, *How to Do Things with Words*.

- Austin noticed that some utterances are rather like 'physical actions' that appear to *change the state of the world*.
- Paradigm examples would be:
  - declaring war;
  - christening;
  - 'I now pronounce you man and wife' :-)
- But more generally, *everything* we utter is uttered with the intention of satisfying some goal or intention.
- A theory of how utterances are used to achieve intentions is a speech act theory.

- Searle (1969) identified various different types of speech act:
  - representatives:
     such as *informing*, e.g., 'It is raining'
  - *directives*:

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attempts to get the hearer to do something e.g., 'please make the tea'

– commisives:

which commit the speaker to doing something, e.g., 'I promise to...'

– expressives:

whereby a speaker expresses a mental state, e.g., 'thank you!'

– declarations:

such as declaring war or christening.

- There is some debate about whether this (or any!) typology of speech acts is appropriate.
- In general, a speech act can be seen to have two components:
  - a performative verb:
    - (e.g., request, inform, ...)
  - *propositional content*:(e.g., "the door is closed")

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#### • Consider:

- performative = request
   content = "the door is closed"
   speech act = "please close the door"
- performative = inform content = "the door is closed" speech act = "the door is closed!"
- performative = inquire content = "the door is closed" speech act = "is the door closed?"

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- How does one define the semantics of speech acts? When can one say someone has uttered, e.g., a request or an inform?
- Cohen & Perrault (1979) defined semantics of speech acts using the *precondition-delete-add* list formalism of planning research.
- Note that a speaker cannot (generally) force a hearer to accept some desired mental state.

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• Here is their semantics for *request*:  $request(s, h, \phi)$ 

#### pre:

– s believes h can do  $\phi$ 

(you don't ask someone to do something unless you think they can do it)

– s believe h believe h can do  $\phi$ 

(you don't ask someone unless they believe they can do it)

– s believe s want  $\phi$ 

(you don't ask someone unless you want it!)

post:

-h believe s believe s want  $\phi$ 

(the effect is to make them aware of your desire)

## KQML and KIF

- We now consider *agent communication languages* (ACLs) standard formats for the exchange of messages.
- The best known ACL is KQML, developed by the ARPA knowledge sharing initiative.
  - KQML is comprised of two parts:
  - the knowledge query and manipulation language (KQML); and
  - the knowledge interchange format (KIF).

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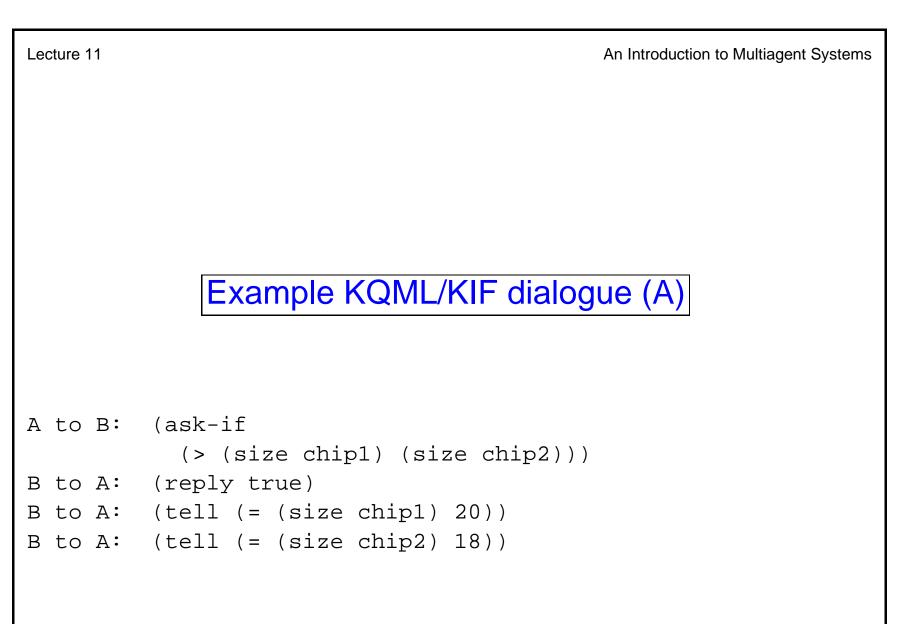
### KQML is an 'outer' language, that defines various acceptable 'communicative verbs', or *performatives*.

Example performatives:

- ask-if ('is it true that...')
- -perform ('please perform the following action...')
- tell ('it is true that...')
- reply ('the answer is  $\dots$ ')
- KIF is a language for expressing message *content*.

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- In order to be able to communicate, agents must have agreed a common set of terms.
- A formal specification of a set of terms is known as a *ontology*.
- The knowledge sharing effort has associated with it a large effort at defining common ontologies — software tools like ontolingua for this purpose.



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E	Example KQML/KIF dialogue (B)
(stream-about	
:sender	A
:receiver	В
:language	KIF
:ontology	motors
:reply-with	ql
:content ml	
)	
(tell	
:sender	
receiver	A
in-reply-to:	ql
:content	
(= (torque	m1) (scalar 12 kgf))
)	

```
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        Example KQML/KIF dialogue (B continued)
(tell
  :sender
                 В
  :receiver
                Α
  :in-reply-to q1
  :content
    (= (status m1) normal)
(eos
  :sender
                 В
  :receiver
                 А
  :in-reply-to q1
```





 More recently, the Foundation for Intelligent Physical Agents (FIPA) started work on a program of agent standards — the centrepiece is an ACL.

• Basic structure is quite similar to KQML:

- performative;
  - 20 performative in FIPA.
- housekeeping;

e.g., sender etc.

- content

the actual content of the message.

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<ul> <li>Example</li> </ul>		
(inform		
:sender	agent1	
receiver	agent5	
:content	(price good200 150)	
:language	sl	
:ontology	hpl-auction	

)

performative	passing	requesting	negotiation	performing	error
	info	info	_	actions	handling
accept-proposal			Х		
agree				х	
cancel		x		х	
cfp			х		
confirm	х				
disconfirm	x				
failure					х
inform	х				
inform-if	х				
inform-ref	x				
not-understood					х
propose			x		
query-if		x			
query-ref		x			
refuse				х	
reject-proposal			х		
request				х	
request-when				х	
request-whenever				х	
subscribe		x			

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#### "Inform" and "Request"

- "Inform" and "Request" are the two basic performatives in FIPA. All others are *macro* definitions, defined in terms of these.
- The meaning of inform and request is defined in two parts:
  - pre-condition
    - what must be true in order for the speech act to succeed.
  - "rational effect"

what the sender of the message hopes to bring about.

- For the "inform" performative...
   The content is a statement.
  - Pre-condition is that sender:
  - holds that the content is true;
  - intends that the recipient believe the content;
  - does not already believe that the recipient is aware of whether content is true or not.

• For the "request" performative...

The content is an *action*.

Pre-condition is that sender:

- intends action content to be performed;
- believes recipient is capable of performing this action;
- does not believe that sender already intends to perform action.

#### • Other performatives are:

-propose

One agent makes a proposal to another.

-accept-proposal

One agent states that it accepts a proposal made by another agent.

-reject-propose

One agent rejects a proposal previously made by another agent.

The syntax of these is similar to that of inform.

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#### Alternative semantics

- There is a problem with the "mental state" semantics that have been proposed for the FIPA ACL.
- (This also holds for KQML).
- How do we know if an agent's locutions conform to the specification?
- As Wooldridge pointed out, since the semantics are in terms of an agent's internal state, we cannot *verfiy* compliance with the semantics laid down by FIPA.
- In practice, this means that we cannot be sure that a agent is being sincere.
- (Or, more importantly, we cannot detect if it is being insincere).

- Singh suggested a way around this.
- Rather than define the conditions on a locution in terms of an agent's mental state, base it on something external to the agent.
- Move from a "mentalistic" semantics to a social semantics.

• How?

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- Take an agent's utterances as *commitments*.
- But what does it mean to say that "if an agent utters an inform then it is committing to the truth of the proposition that is the subject of the utterance"?
- Argumentation provides a solution.

### **Contestability semantics**

- If an agent asserts that a proposition is true, then it is committing to *defend* that proposition.
- Any asserted proposition can be contested, and the assertor will have to provide an argument that supports it.
- If ever agent only asserts propositions for which it has an IN argument, and every agent only accepts propositions for which it is given an IN argument, then communication is *rational*.
- Agents can lie, but only if they have good reasons to support the untruths they tell.
- If agents lie, they run the risk of being caught out (because they have to justify what they say).

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## Summary

- This lecture has discussed some aspects of communication between agents.
- It has focussed on the interpretation of locutions/performatives as speech acts, and some suggestions for what performatives one might use.
- There is much more to communication that this...
- ... but this kind of thing is required as a "transport layer" to support the kinds of thing we talked about earlier.