General Information:

Instructor: Dr. Danjie Zhu
Class Times: 9:30AM – 10:45AM (Monday & Wednesday)
Classroom: 234NE
Office Hours: Wednesday, 10:45 AM – 11:45 AM (4412N)
E-mail: dzhu@sci.brooklyn.cuny.edu
Mailbox: 2109 Ingersoll Hall (Do not confuse it with Prof. Zhou’s mailbox.)

Class Objectives:

Study in managerial decision making to solve a wide range of operating management problems. Topics covered include: planning, evaluating, and control of operations; forecasting and inventory management; scheduling; project design and management; resource allocation; queuing models; quality of the work environment; and technological change. Design and implementation of management strategy will be emphasized through computer simulation, problems, and cases. (Not open to students who are enrolled in, or who have completed Mathematics 3606 [73.2] or Economics 31.4.)

Textbook:


Website:

http://www.sci.brooklyn.cuny.edu/~dzhu/busn3430/
(Lecture notes, homework assignments, exam schedules, etc.)

Computers:

You will need to have access to a computer and the Internet. You will need to install and use QM programs in your computer.

Class Meetings:

Classes will meet every Monday and Wednesday for 14 weeks, except for Feb. 13 (CC), Feb. 20 (CC), Apr. 9 (NC) and Apr. 11 (NC), Feb. 21 (Tuesday) will follow Monday schedule, and we will meet. The last class meeting is on May 14.

Unless you have personal emergencies, you are required to attend all classes. The class attendance will count toward your overall grade (5%). No matter you are there or not, you are responsible for whatever is done in class including homework assignments.
Exams:

There will be a quiz at the end of each chapter except the last one (a total of five quizzes) and a final exam. The final is cumulative and will be on **Monday, May 21**, from 8:00am to 10:00am. Please make sure it does not conflict with your other courses.

Homework Assignments:

There will be about five homework assignments. You must **type-write** your homework. Homework submitted via the email is not accepted. There will be penalty for lateness, 10% per class late. Homework received more than two weeks later is not accepted. Each assignment will be graded and returned to you, usually in a week.

Grading and Evaluation Criteria:

<table>
<thead>
<tr>
<th>Component</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>Homework Assignments</td>
<td>15%</td>
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<tr>
<td>Quizzes</td>
<td>50%</td>
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<tr>
<td>Final Exam</td>
<td>30%</td>
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<tr>
<td>Attendance</td>
<td>5%</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>100%</strong></td>
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Academic Integrity:

Each student is responsible for being aware of what constitutes cheating and plagiarism and for avoiding both. If a violation is found and confirmed, a report will be filed and penalty be imposed.

Some Important College Deadlines:

1. Thur., 02/02/2012: Last day to add a course;
2. Thur., 02/09/2012: Last day to file Pass/Fail application;
3. Thur., 02/16/2012: Last day to delete (drop) a course without a grade;
4. Tues., 03/13/2012: Last day to file for Spring 2012 graduation;
5. Thurs., 04/19/2012: Last day to apply for withdrawal from a course with a W (non-penalty) grade;
6. Thurs., 04/26/2012: Last day to resolve Fall 2011 / Intersession 2012 INC/ABS grades.